

DENNIS EAGLE

TRAINING 2017



Dennis Eagle is a market-leading manufacturer of refuse collection vehicles. With an engineering heritage that dates back to the turn of the twentieth century, we have an established reputation for supplying quality products that exceed expectations in terms of performance, cost and delivery.

Our Technical Training courses combine classroom-based learning with practical sessions. Delegates are encouraged to evaluate their understanding of the systems by participating in regular question and answer sessions alongside practical assessments. The aim of the training is to provide delegates with the skills and experience to recognise faults and carry out repairs and maintenance in a safe and efficient manner.

Technical Training courses are held at our Aldridge depot. We are able to arrange training at alternative Dennis Eagle locations or on customer sites, subject to suitability.

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TYPES OF TRAINING

Operator Instruction

We offer comprehensive Operator Instruction to enable crews to maximise the performance of their vehicles.

Operator Instruction involves training operatives on how to effectively use each function of the RCV. This involves the workings of the chassis and cab, body and compaction mechanisms, and bin lift equipment.

Train a Trainer

We can train supervisors so that they have the appropriate knowledge to instruct their own crews on RCV functionality.

Toolbox Training

Toolbox Training provides delegates with instruction on the correct methods to employ when operating, maintaining and servicing a Dennis Eagle refuse vehicle.

This course is aimed mainly as a familiarisation course for workshop repair/maintenance staff.

Toolbox Training courses are available for the Elite 6 chassis, the Olympus body, the Olympus Twin Pack body, and the Beta 2 bin lift.

Technical Training

Our Technical Training courses aim to provide delegates with the skills and experience to recognise faults and carry out repairs and maintenance in a safe and efficient manner.

It combines classroom-based learning with practical sessions. Delegates are encouraged to evaluate their understanding of the systems by participating in regular question and answer sessions alongside practical assessments.

PRICES

Operator Instruction and Train a Trainer (Customer site)

Duration:

45 minutes for up to 4 delegates, 1.5 hours for Train a Trainer

Price:

£35+VAT per hour including travel time

Please check with your Sales Manager if this training was included in the cost of your vehicle/s.

To book Operator Instruction and/or Train a Trainer please call or email us.

Technical Training (Dennis Eagle Aldridge)

Duration: See individual course details

Fees include training materials, refreshments and lunch. Accommodation and transfers are not included.

Price:

1 day courses: £350+VAT per delegate

2 day courses: £450+VAT per delegate

3 day courses: £550+VAT per delegate

To book Technical Training at Dennis Eagle Aldridge please complete the booking form on page 9.

Toolbox Training (Customer site)

Duration:

1 day

Price:

£300+VAT

To book Toolbox Training please call or email us.

Technical Training (Customer site)

Price:

£950+VAT per day, plus trainer expenses.

To run a course on your site you will need to provide:

- A room large enough for all delegates and the trainer
- Room for a projector and a screen or wall to project onto
- A suitable vehicle, available for the duration of the course
- Refreshment and lunch facilities

To book Technical Training on your site please complete the booking form on page 9.

TECHNICAL TRAINING COURSES

Olympus Body

2 days | max. 8 delegates | scheduled for 2017

This course focuses on the Dennis Eagle Olympus refuse body. Attending delegates should have experience working with hydraulic and electrical systems and be familiar with schematic drawings. On completion, delegates will be able to identify components and carry out repairs and maintenance as well as navigate around the vehicles' electrical and hydraulic schematics.

Course content includes body structure and servicing, hopper structure and servicing, electrical systems component and operation, fault diagnosis and repair, pump, valve and ram operations.

Olympus Twin Pack

2 days | max. 8 delegates | scheduled for 2017

This course focuses on the Dennis Eagle Olympus Twin Pack refuse body. Attending delegates should have a good knowledge of basic electrical and hydraulic systems. On completion, delegates will be able to operate, diagnose and repair systems related to the OLTP.

Course content includes body structure and servicing, hopper structure and servicing, hydraulic system operation (including variable displacement pumps and proportional valves) and electrical system including CANbus.

Elite 2 Chassis

3 days | max. 8 delegates | scheduled for 2017

This course focuses on the Dennis Eagle Elite 2 Chassis. Attending delegates should have experience working with mechanical and electrical systems. On completion, delegates will be able to identify the main components of the Elite 2 Chassis engine, the electrics, ECUs and braking systems.

Course content includes Euro 5i Engine, chassis CANbus and ECUs and transmission and braking systems.

Elite 6 Chassis

3 days | max. 8 delegates | scheduled for 2017

This course focuses on the Dennis Eagle Elite 6 Chassis. Attending delegates should have experience working with mechanical and electrical systems. On completion, delegates will be familiar with the D8K engine, understand the methods required to calibrate the air suspension, air braking and stability control systems and the advanced driver assistance systems.

Course content includes Euro 6 legislation, ECU functions and locations, air braking components and function, air suspension components and function and Advanced Driver Assistance Systems (ADAS).

Euro 4/5 engine strip/rebuild

2 days | max. 8 delegates | scheduled for 2017

This course focuses on the Euro 4/5 Engine. Attending delegates should be experienced and competent engineers with some experience in working with chassis engines. On completion of the course the delegates will be able to identify the main components of the engine, fuel, lubrication and cooling systems.

Course content includes a full strip and rebuild of the engine and its ancillaries and instruction on how the engine is integrated into the Dennis Eagle Chassis.

TECHNICAL TRAINING COURSES

Olympus Twin Pack Fixed Displacement

2 day | max. 8 delegates
| customer site only

This course focuses on the Dennis Eagle Olympus Twin Pack Fixed Displacement refuse body. Attending delegates should have a good knowledge of basic electrical and hydraulic systems. On completion, delegates will be able to operate, diagnose and repair systems related to the OLTPFD.

Course content includes body structure and servicing, hopper structure and servicing, hydraulic system operation (including variable displacement pumps and proportional valves) and electrical systems.

Delegates who have completed the Olympus Twin Pack course will only need to do day 2 of the Olympus Twin Pack Fixed Displacement course.

Delegates who have completed the Olympus Twin Pack and Olympus Body courses will have covered all elements of this course.

Olympus Mini

1 day | max. 6 delegates
| customer site only

This course focuses on the Dennis Eagle Olympus Mini body. Attending delegates should have experience working with hydraulic and electrical systems and be familiar with schematic drawings. On completion, delegates will be able to identify components and carry out repairs and maintenance as well as navigate around the vehicles' hydraulic and electrical schematics.

Course content includes body structure and servicing, hopper structure and servicing, electrical systems component and operation, fault diagnosis and repair, pump, valve and ram operations.

Electronic Truck Steering

1 day | max. 5 delegates
| scheduled for 2017

This course focuses on programming, repair and fault finding on the ETS system, mid and rear steer. Attending delegates should be competent engineers with a basic understanding of mechanical, electrical and hydraulic systems. On completion of the course, delegates will be able to identify ETS faults and carry out repairs and calibrations.

Course content includes ETS function, ETS safety and depressurising, adjusting and calibration of steering system, electrical schematics, hydraulic schematics and valves, fault diagnostics codes and alarms.

Introduction to Vehicle Electrics

1 day | max. 8 delegates
| customer site or DE
Aldridge by request

This course is designed to provide delegates with the basic knowledge to carry out simple repair and fault finding on vehicle electrical systems. As this is an introductory course, attending delegates are only required to have limited knowledge of electrical systems.

Beta 2 Bin lift

2 days | max. 8
delegates | customer
site or DE Warwick by
request

This course focuses on the Dennis Eagle Beta 2 Bin lift. Attending delegates should be competent engineers who have experience working with hydraulic and electrical systems, and be able to navigate schematic drawings at a basic level.

COURSE INFORMATION

Safety

Appropriate Personal Protection Equipment must be worn to ensure delegates can safely participate in all aspects of the training course. We will supply PPE where necessary for courses based at Dennis Eagle, however all delegates MUST bring and wear their own safety shoes for the duration of a course to participate in any practical sessions. Failure to do so may result in them being unable to complete the course.

Accommodation and Transfers

For training taking place at Dennis Eagle Aldridge, we can arrange accommodation and transfers for your delegates if required. You will be invoiced for these following the training course.

Special Requirements

Any access, learning or dietary requirements should be indicated at the time of booking.

Cancellations - Dennis Eagle

Dennis Eagle Ltd reserves the right to cancel training courses should the need arise; however we will, where possible, attempt to accommodate affected delegates on the next mutually suitable course.

Cancellations - Delegates

You must inform us if a delegate will not be attending. In the case of cancellation, an invoice for full or partial costs of the training and any hotels or transfers may be issued.

Booking Confirmations

Booking confirmations will be sent by email prior to a course.

Contact Us

Email: training@dennis-eagle.co.uk

Phone: 01926 458 500

TECHNICAL TRAINING COURSE DATES

All courses scheduled below will take place at:

Dennis Eagle Aldridge, Unit 4 Beecham Business Park, Aldridge, Walsall WS9 8TZ

ELITE 6 CHASSIS

17th January to 19th January

7th February to 9th February

14th March to 16th March

4th April to 6th April

9th May to 11th May

6th June to 8th June

4th July to 6th July

15th August to 17th August

19th September to 21st September

24th October to 26th October

14th November to 16th November

ELITE 2 CHASSIS

21st February to 23rd February

13th June to 15th June

17th October to 19th October

EURO 4/5 STRIP & REBUILD

1st February to 2nd February

26th September to 27th September

ELECTRONIC TRUCK STEERING

16th February

2nd May

8th August

7th November

OLYMPUS TWIN PACK

10th January to 11th January

11th April to 12th April

25th July to 26th July

10th October to 11th October

OLYMPUS BODY

24th January to 25th January

14th February to 15th February

21st March to 22nd March

19th April to 20th April

16th May to 17th May

20th June to 21st June

11th July to 12th July

22nd August to 23rd August

5th September to 6th September

3rd October to 4th October

1st November to 2nd November

TECHNICAL TRAINING BOOKING FORM

COURSE DETAILS

Course name	
Course dates	
Course location (full address if on customer site)	

COMPANY DETAILS

Company name	
Company address	
Contact name	
Contact phone number	
Contact email address	
Purchase order number	

Office use only

Course code: _____

Received: _____

Booked in: _____

DELEGATE DETAILS

Number of delegates		
Full name of delegate/s		
Please note any access, learning or dietary requirements		
Accommodation required?	Yes (If yes, complete below)	No
Date of first night:		
Number of nights:		

Transfers required?	Yes (If yes, complete below)	No			
Lead contact name:					
Mobile number:					
Incoming	Airport		Outgoing	Airport	
	Flight number			Flight number	
	Time of arrival			Time of departure	

Please send your completed booking form to: training@dennis-eagle.co.uk