

Job title:	HGV Driver – Yard Person
Department:	Aftermarket
Reports to:	Workshop Manager
Responsible for:	N/A
Location:	Croydon
Hours of Work:	45hpw, Monday to Friday
Closing date:	

Our values:

We are part of the Terberg Environmental Group that has roots going back to 1869, part of the larger Terberg Group that is still family-owned. With family values at our core, we operate honestly and with integrity. We aim to represent our core values in all areas of our work. Our core values are: Customer Focus, Entrepreneurial Spirit, Flexibility, Innovation, Integrity, Quality and Sustainability.



Job Purpose:

You'll transport vehicles to and from our customers. As an HGV driver it is imperative we deliver excellent customer service along with quality and customer satisfaction whilst following general compliance with company procedures.

As part of this role you will be responsible for organising vehicles parked in the yard, which will include shunting vehicles around to maximise space and ensuring the yard is clean and tidy at all times.

Making sure all daily duties are carried out in accordance with published company H&S processes and procedures.

Main Duties and Responsibilities:

- Collecting and delivering vehicles from customer sites.
- Ensure yard area compliant with DE Health and Safety policies and procedures.
- Organise yard area maximising space.
- Clean yard area ensure waste is correctly disposed of.
- Assist in cleanliness of workshop and surrounding areas.
- Liaise and communicate with customers in a professional manner .
- Carry out any reasonable request by Management.
- Assist with vehicle movements as and when required and be flexible on travel.
- Collect Parts or Components from suppliers to aid with workshop productivity.

Accountabilities & Commitments Required:

- Plan collection and delivery routes ensuring any restrictions are accounted for.
- Ensure vehicles being collected and delivered are compliant with UK Law before driving.



- Driving License remains current and driver CPC is up to date.
- On occasions use public transport to make return journeys.
- At times you may be asked to perform these tasks at a different location.

Quality & Environmental Responsibilities:

Responsible for the management, compliance and upkeep of the quality & environmental procedures, records, and documents relevant to the role.

At Dennis Eagle we are proud to be an equal opportunities employer and a disability confident organisation. We are committed to fostering an inclusive workplace where diversity is celebrated. As part of our dedication to creating a supportive environment, we guarantee to interview all disabled applicants who meet the minimum criteria for the vacancy. We invite you to engage in an open conversation with us about how we can best support you and ensure that your unique skills and talents are recognised and valued. Your success is integral to our collective growth, and we look forward to working together to create a workplace that empowers everyone to thrive.

If you have any queries or would like to apply for the role, please contact the Recruitment team recruitment@dennis-eagle.co.uk



Criteria	(E)ssential / (D)esirable
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Knowledge	
• Up to date knowledge of Highway Code	E
• Understanding of UK driving Law	E
• Knowledge of General H&S Compliance	E
• Basic knowledge of working a computer	D
• Basic knowledge of an RCV	D

Experience	
• Experience of working on / driving HGV vehicles	D
• Understand basic fundamentals of a motor vehicle	E
• Working in a yard environment	D
• Working in a motor trade / vehicle movement environment	D
• Previous experience in a similar driving HGV role	E

Education / Qualifications	
• Car Driving Licence	E
• HGV Driving License	E
• Forklift Licence	D
• Current CPC	D

Job-related skills & abilities	
• Ability to work with others in the team	E
• Good Administration skills	E
• Polite and good communicator	E
• Ability to work on own initiative	E
• Customer Focus and Care	E

Other requirements	
• Ability and Willingness to use public transport as and when required to aid collection and deliveries	E
• Well Organised and able to work well under pressure	E
• Ability and Willingness to be flexible around working hours which may run into overtime	E
• Be adaptable and reliable, provide updates if delays occur	E
• Able to enter and exit cab frequently and potentially sit for long periods in a cab, will be required to walk around site(s) to perform Yard Person role in all weather conditions	E

Please note that you may be asked to carry out tasks other than the above that are deemed by your manager to be appropriate, reasonable and within the remit of your role. You will be expected to carry out these ad hoc tasks as requested.

Employee name _____ Employee signature _____ Date _____

Manager name _____ Manager signature _____ Date _____

